## Cross-Carrier Common Short Code MMS and Next Generation 911 Services



## **Sending Options**

## **Considerations for Each Method**

Submit via application

Send to email address

Text to short code "911"

Requires pre-planning (load/configure app)
Not universally available (prepaid, basic/non-smart phones)
Requires IP connectivity & data plan subscription

Not intuitive: "email to 911@police.gov"

Not available from all phones (prepaid, basic/non-smart phones)

Requires configured email client on phone

Requires IP connectivity & data plan

Easy to remember "text photo/video to '911"

Available from all phones/carriers

All phones are MMS capable

Enables SMS or voice dialog with sender for additional information

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